

General Promotion Terms and Conditions

- 1 These terms and conditions apply to promotions or competitions run by Dorking Service Centre Ltd. Promotions will be either a prize draw (where all you need to do is register in order to enter and be considered for the prize) or a competition (where you need to answer one or more questions correctly or complete a task to be considered for the prize) (together, Promotions). The General Promotion Terms will only apply to Promotions which are free to enter (except for the normal cost of postage or standard cost of a phone call or text). No purchase necessary.
- 2 Each Promotion will include specific rules for that Promotion or Competition (the Rules). Unless specified to the contract in the Rules, the General Promotion Terms apply to that Promotion. Where the General Promotion Terms shall apply to a Promotion, they shall form part of the Rules. If there is any difference between the terms of the Rules and the terms of the General Promotion Terms, the Promotion Rules shall take precedence. By entering the Promotion you agree to be bound by the Rules and, as applicable the General Promotion or Competition Terms.
- 3 The Promotion or Competition Rules will specify the identity of the Promoter for a particular Promotion or Competition and contain contact details for that Promoter.
- 4 The Promotion or Competition Rules will state the minimum age limit (if any) for entry. Unless stated to the contrary, Promotions are only open to persons aged 18 or above.
- 5 Only one entry per person to each Promotion or Competition is permitted unless specified to the contrary in the Promotion Rules.
- 6 The Promotion or Competition Rules will set out the process for entry to the Promotion, including how to make your entry.
- 7 The Promotion or Competition Rules will set out how the winner for a particular Promotion or Competition will be selected. By completing your details and following the entry process in the Promotion Rules you will automatically be entered into that Promotion or Competition.
- 8 Promotions will be supervised by a third party.
- 9 You may not enter any Promotion or Competition if you are connected to the Promoter, or any associated company or subsidiary, its sponsors or agents or anyone professionally connected with the Promotion (in each case including all employees and their family members).
- 10 The winner will be notified after the closing date. The Promotion or Competition Rules will specify how long after the closing date, by what means (e.g. by phone or email) the winner will be notified and how and when any prize may be claimed.
- 11 The Promoter's decision is final and no correspondence will be entered into.
- 12 Proof of emailing or posting will not be taken as proof of receipt and the Promoter shall not be liable for any entry which is lost or not received.
- 13 Prizes are non-transferable. No cash alternative is available. The Promoter reserves the right to provide alternative prizes of equal or greater value. The Promoter reserves the right to cancel the Promotion at any stage, if deemed necessary in its opinion, or if circumstances beyond its control occur.
- 14 The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Promotion Rules and/or General Promotion Terms for a particular Promotion at any time.

- 15 The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claims including, without limitation, to require further verification as to the identity, age or other relevant details of the prize winner.
- 16 The Promoter shall not be liable for any interruption to the Promotion due to circumstances beyond its control.
- 17 Neither Dorking Service Centre Ltd, the Promoter nor their agents accept any liability for any part or the whole of any prize, including the actions of any third party where relevant (e.g. hotels, transport carriers, prize manufacturers or suppliers). Where the prize involves services or goods to be provided to the winner by the third party, those services and goods are subject to the terms and conditions of the third party provider.
- 18 Unless otherwise stated in the Promotion or Competition Rules, the Promoter of all Promotions is Dorking Service Centre Ltd, 158-160 South Street Dorking Surrey RH4 2ES.
- 19 The winner's name will be available after the closing date. The Promotion Rules will specify how long after the closing date the winner's details will be available. If you would like details of the winner please send a stamped addressed envelope, to [name of Promotion], Dorking Service Centre Ltd, 158-160 South Street Dorking Surrey RH4 2ES.
- 20 The Promoter reserves the right to refuse entry of, or to refuse to award the prize to, anyone in breach of the General Promotion Terms or Promotion Rules.
- 21 The Promoter will publish and disclose to those who request it the name and country of winners as part of the Promotion. Dorking Service Centre Ltd and/or the Promoter, if different may also require winners to participate in reasonable publicity activity such as, but not limited to publicity photographs and interviews. The Promoter and/or Dorking Service Centre Ltd may use the names and likeness of winners, including any publicity photographs or interviews for promotional or marketing purposes. Acceptance of a prize will be deemed as acceptance by the winner to participate in such publicity and allow his/her name and likeness to be used for these purposes.
- 22 The Dorking Service Centre Ltd and the Promoter, if different, will use any personal information you provide in connection with an entry to a Promotion in accordance with the data protection act.
- 23 By entering the Promotion you agree that Dorking Service Centre Ltd , the Promoter and their authorised agents and representatives may use the details you provide: (a) for the purpose of administering the Promotion; (b) to contact you (by post, phone, fax, e-mail or SMS) with information on products or services that may be of interest to you. If you do not wish to receive such information please indicate your preference at the time of entry to the relevant Promotion in the manner specified in the Promotion Rules or contact the Promoter at the address given above any time.
- 24 The General Promotion Terms and all Promotion Rules are governed by and construed in accordance with the laws of England and Wales.